

COUNTIES OF OPERATION

Bond, Fayette, Madison and Marion.

About South Bow

South Bow connects Alberta crude oil supplies through a highly competitive asset footprint spanning approximately 4,900 km (3,000 miles) to U.S. refining markets in Illinois, Oklahoma and the U.S. Gulf Coast.

Contact information

For more detailed information, please contact us at:
1-866-650-1110

public.awareness@southbow.com
www.southbow.com/safety-and-stewardship/pipeline-safety

You can view South Bow and other PHMSA-regulated pipelines in your area by scanning the QR code:



What if I need to work on or cross the right-of-way?

Before starting any work on or driving over the pipeline, contact your local One-Call Center in advance. Most areas require at least 2 working days notice, but check your local regulations to find out what's required in your area by calling '811' or visiting Call811.com.

The One-Call Center will notify the facility owners in your area, who will send representatives to mark these facilities with flags, paint or other marks, helping you to avoid damaging them. Even if you have a locate, a South Bow representative must be present anytime you are excavating on a South Bow right-of-way (ROW).

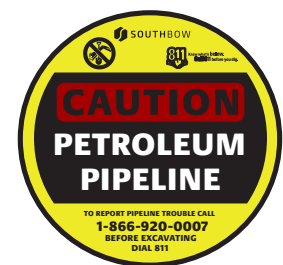
What kind of work needs approval?

Before starting any work on a pipeline ROW, you must obtain permission from the pipeline operator. This includes activities like digging on the ROW (even if it's by hand), building a temporary or permanent structure on the ROW or even storing a dirt pile on the ROW.

RIGHT-OF-WAY SIGNS

Pipeline marker signs are placed along the ROW at road crossings, railway crossings and watercourse crossings. They display the name of the operator, product and emergency contact number.

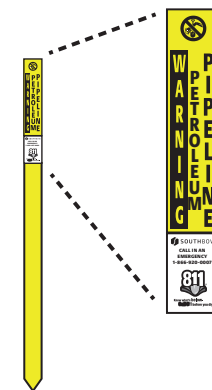
Marker signs



Marker "bullet" post



Marker "slat" post



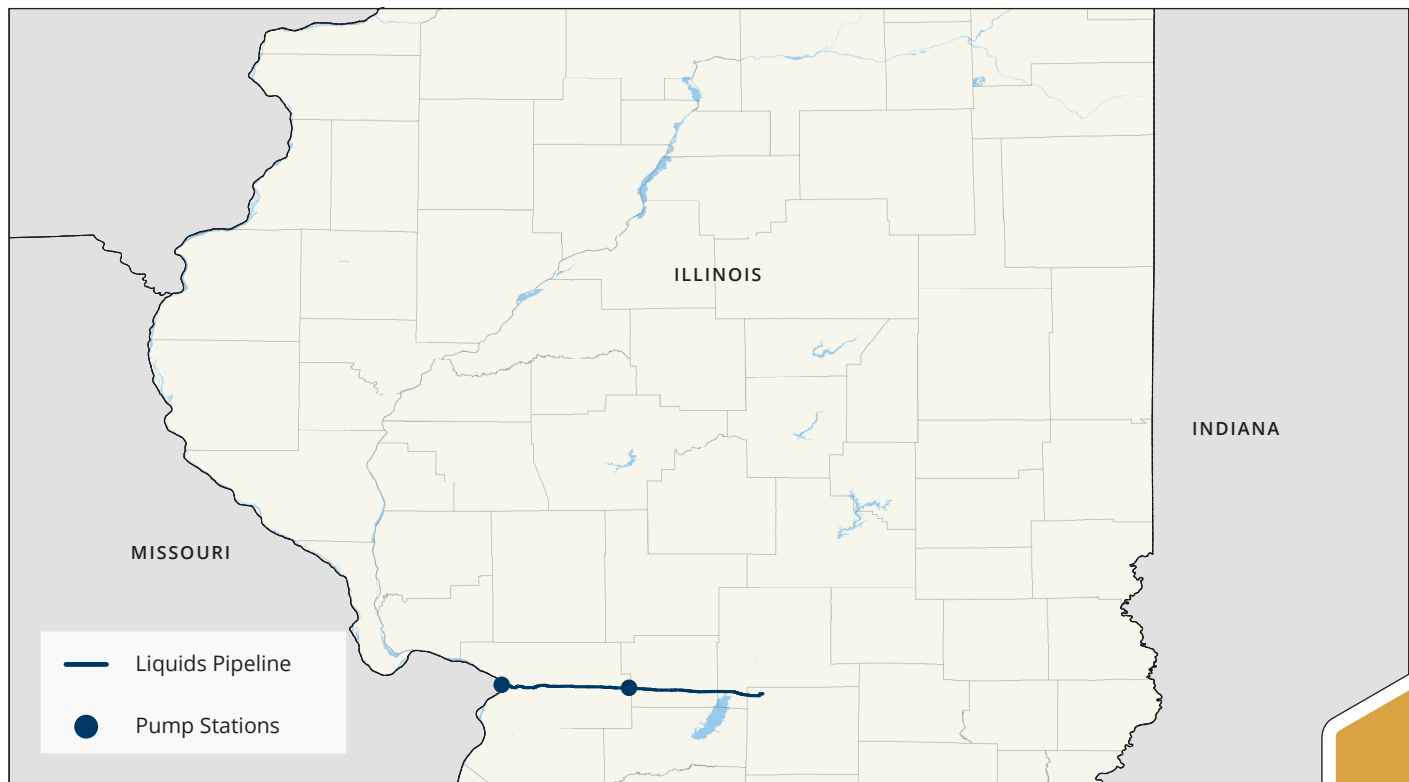
How can I recognize a pipeline right-of-way?

A ROW is usually identifiable as a cleared strip of land without structures or trees, with pipeline markers located at road crossings, waterways and other key locations.

It contains the pipeline and a buffer area that extends on either side of the pipeline. The width of the buffer can vary, but is usually 50 feet. Certain activities are restricted in this area to ensure that the pipeline can operate safely.

ILLINOIS:

South Bow Operations Map



EMERGENCY PHONE NUMBER 1-866-920-0007

Did you know?

You can place an emergency locate request in the case of an emergency, natural disaster, or other urgent need where you are unable to give the appropriate advanced notice to your One Call Centre. Simply call 811 to request an emergency locate- it's available 24/7.

In the case of an emergency:

1. Stop all excavation and construction. Shut off all machinery if safe to do so and move upwind from the area on foot – warn others to do the same.
2. Do not attempt to repair the pipe or operate any valves.
3. Call **'911'** as soon as you are in a safe location. Describe the situation and inform the operator of any injuries, leaking product or fire.
4. Call South Bow's emergency number at **1-866-920-0007**. Warn others to stay away from the area.